NAVY MEDICINE
World Class Care...Anytime, Anywhere

# Lessons Learned from the CAPT James A Lovell Federal Health Care Center

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&
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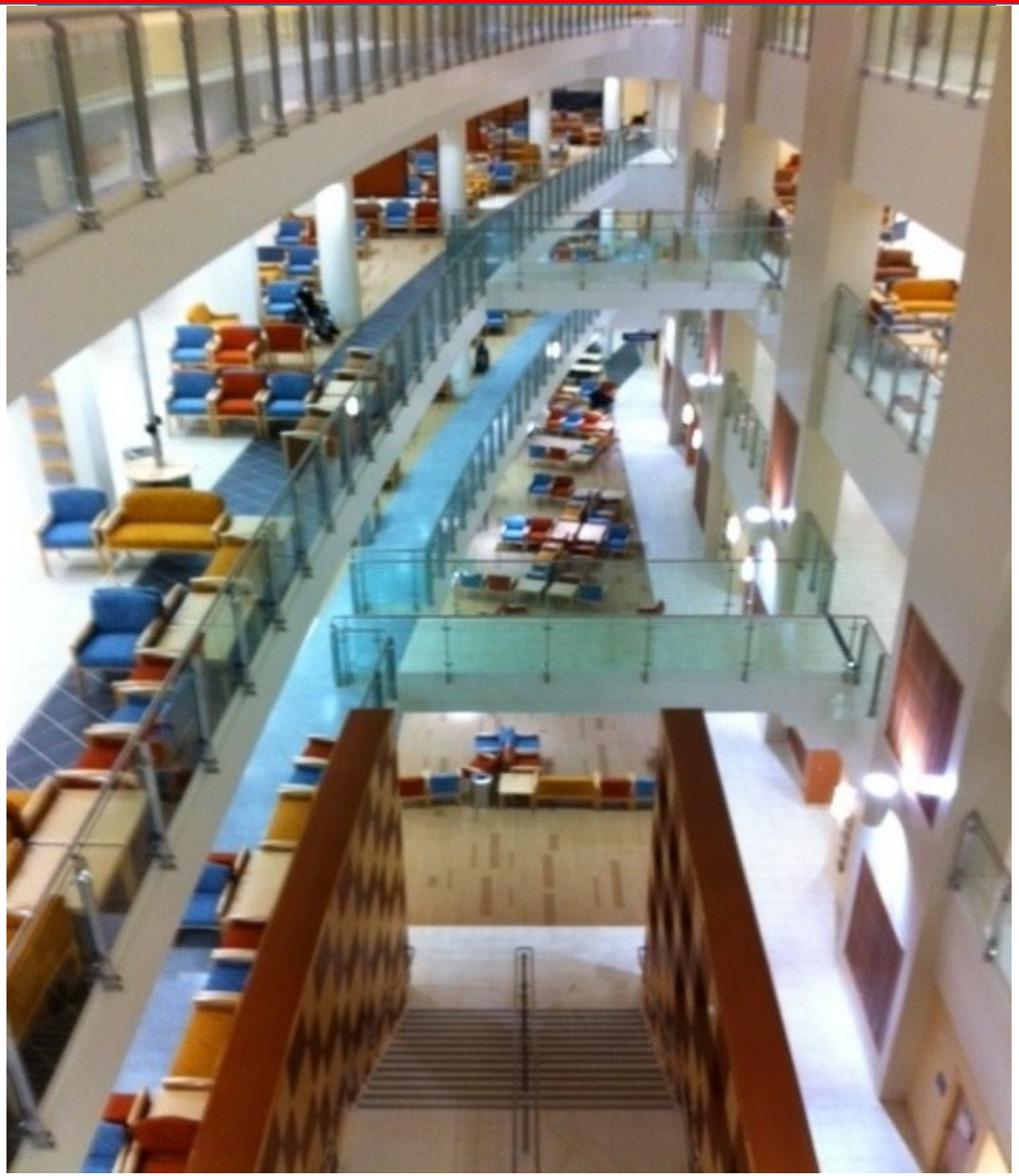
# Captain James A. Lovell Federal Health Care Center

*Update of the Ambulatory Care Addition*

***Front entrance** (Mar. 23, 2010)*

First snow!

View from the 3rd floor; west to east including the basement.



# Learning Objectives

- Discuss the changes in the delivery of health care in the new formation of federated health care centers
- Administrative
- Organizational Changes
- Human Resources
- IM/IT Support the End Users
- Infrastructure
- CAC/PIV
- Gal Sharing

# Administrative

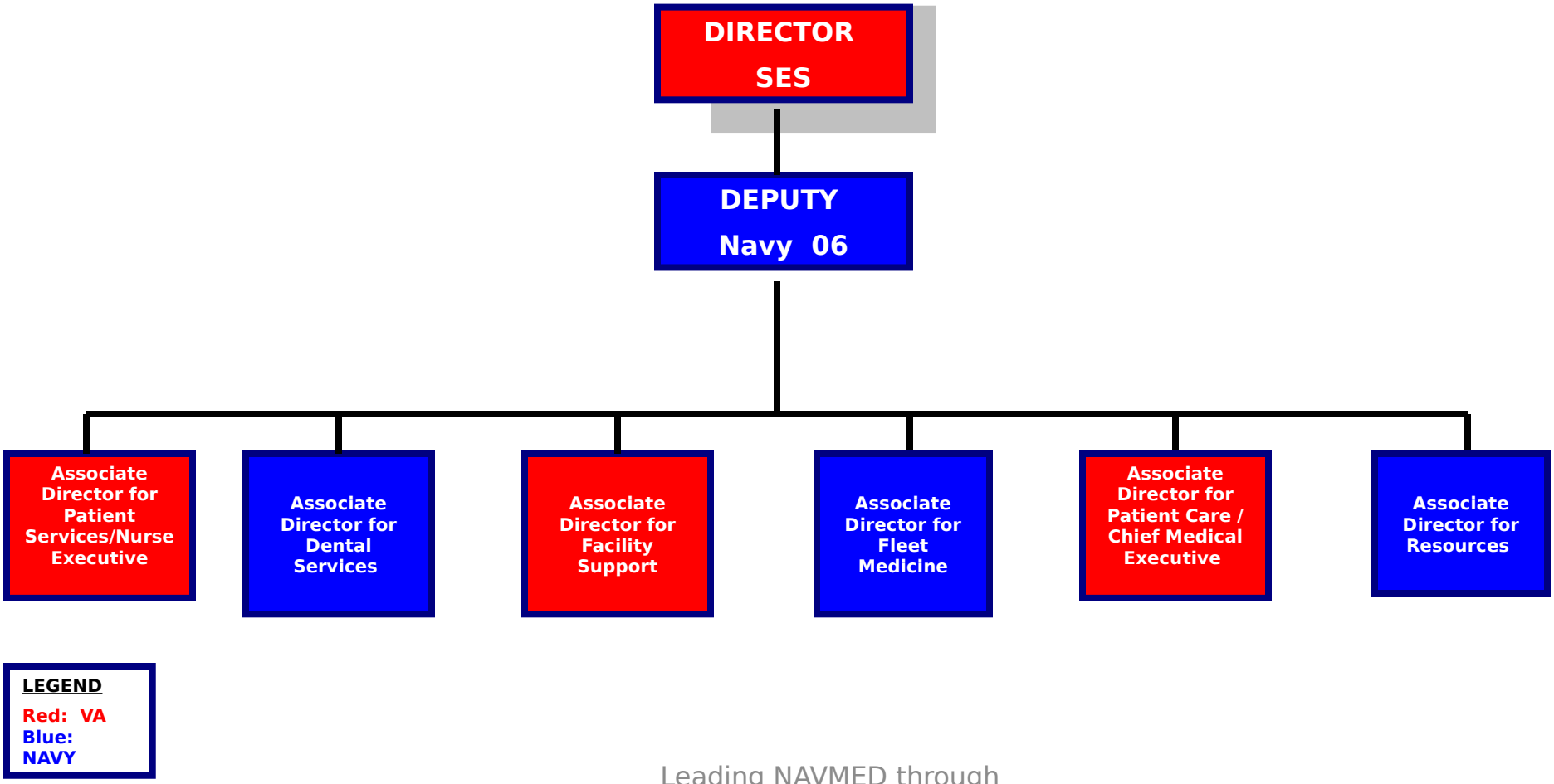
- One point of contact for responsibility of the project
- No one person in charge
  - Two different chains DoD/VA
  - Two different IM Managers
  - Two different IT Managers
- Overall Management of the Facility
  - Executive Agreement (Signed 23 Apr)
  - FHCC Organizational Chart
  - FHCC Advisory Board
  - Local Stakeholders Advisory Council
    - Ability to broker/negotiate solutions
  - Oversight
    - Congressional
      - General Accountability Office (GAO)
    - Interagency Program Office (IPO)
    - Joint Executive Council
    - Health Executive Council

# Organizational Changes

- FHCC Organizational Chart
  - How will the departments be designed  AD, VA or a combination
    - Concerns with promotion opportunities
- Medical and Dental By Laws
  - Access to clinical systems
    - Credentialing
    - Foreign Nationals
      - Security Clearances
  - No longer doing things the DoD-Navy Way or the VA Way
    - Still have both chains of command to satisfy
    - Customers internal and external

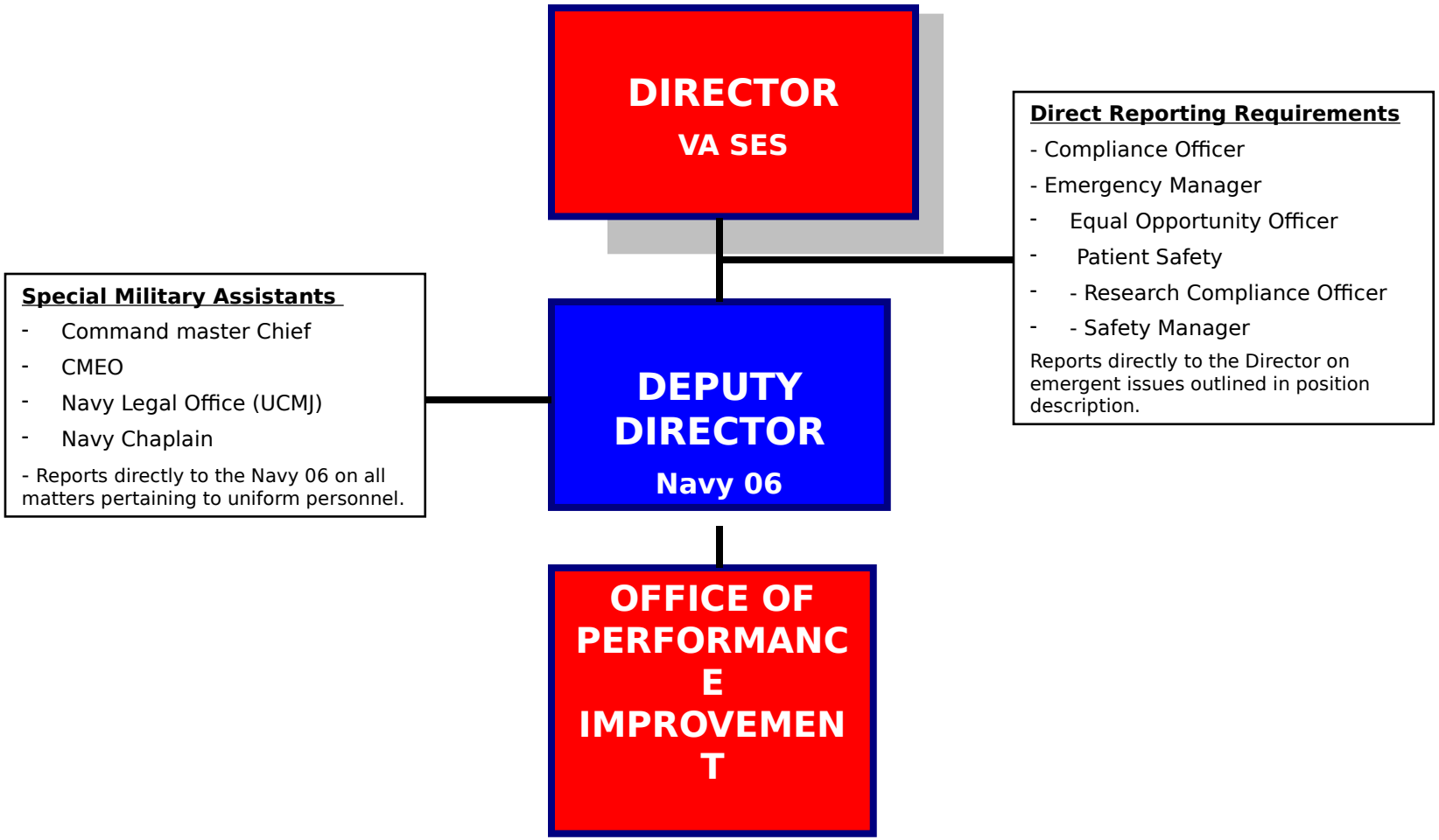
# Captain James A. Lovell Federal Health Care Center

## Organizational Chart



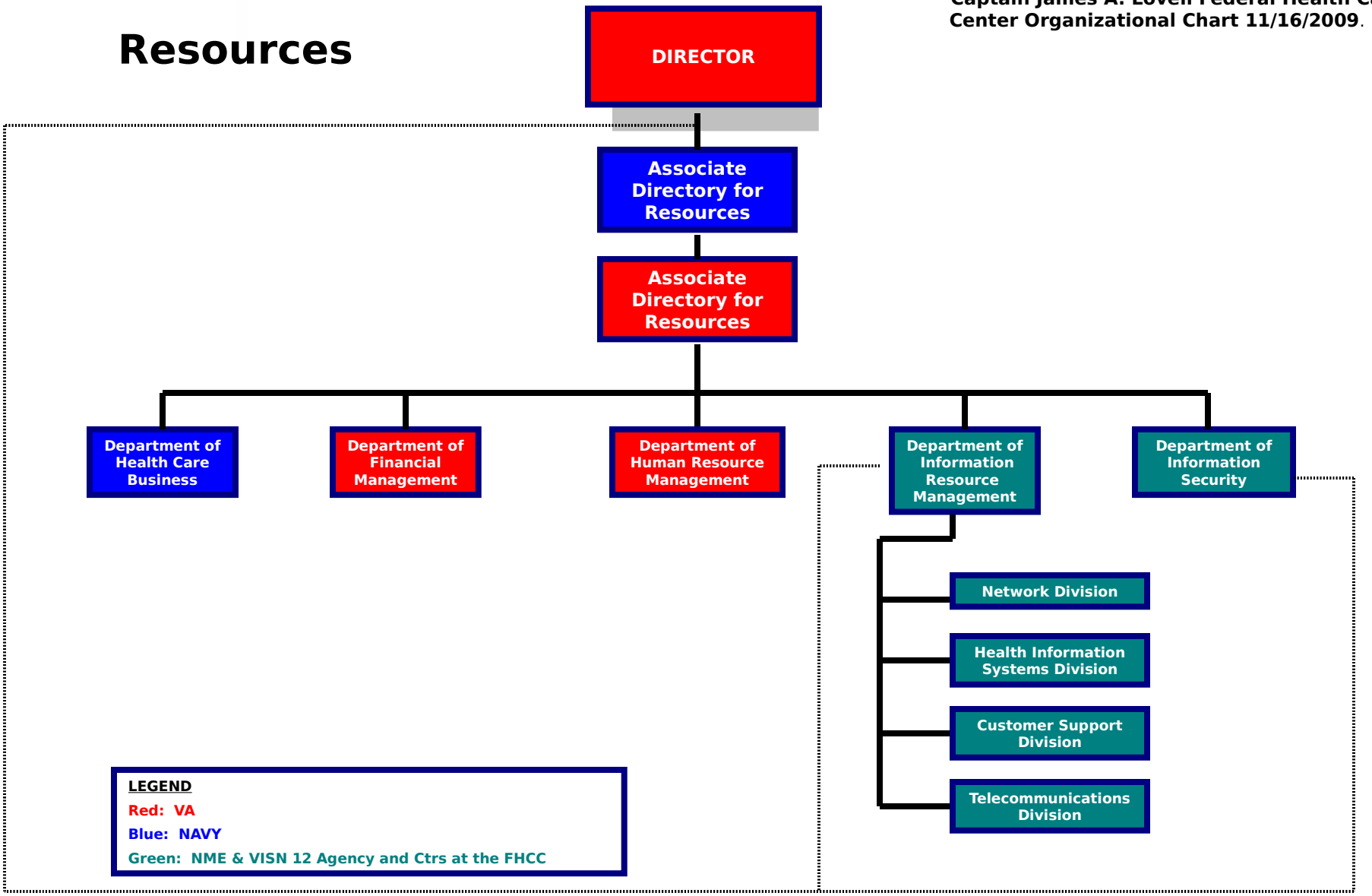
**Captain James A. Lovell Federal Health Care Center Organizational Chart 11/16/2009**.

# Command Suite


DIRECTOR
VA SES
Direct Reporting Requirements
- Compliance Officer
- Emergency Manager
- Equal Opportunity Officer
- Patient Safety
- - Research Compliance Officer
- - Safety Manager
Reports directly to the Director on emergent issues outlined in position description.
Special Military Assistants
- Command master Chief
- CMEO
- Navy Legal Office (UCMJ)
- Navy Chaplain
- Reports directly to the Navy 06 on all matters pertaining to uniform personnel.
DEPUTY DIRECTOR
Navy 06
OFFICE OF PERFORMANCE IMPROVEMENT

# Resources

**Captain James A. Lovell Federal Health Care Center Organizational Chart 11/16/2009.**



# Human Resources

- Transfer of Function
  - Former Navy GS employees became VA employees
    - Salaries, Position, Working Conditions & Unions
- Staffing
  - Credentials, Foreign Nationals access to DoD systems
  - Conducted Three Meetings to Date
  - Corpsman use on the wards (maintain clinical skills)
  - Medical Students
- Local Stakeholders Advisory Council
  - Navy Recruit Command

# IM/IT To Support the End Users

- Clinical systems
  - Joint Patient Registration Process
    - Minimal data set that then can be launched to each system
  - Single Sign-on with Context Management to Clinical Applications
    - CareFx and Sentillion
      - Separate Vaults and need to publish applications across the three networks
  - Orders Portability
    - Laboratory
    - Radiology

# Infrastructure

- Three Enclaves
  - FHCC Enclave
    - Accredited and maintained by the VA
    - Hosts the FHCC end-users
  - MHS Enclave
    - Accredited by the MHS
    - Host MHS applications
  - NHCGL Enclave
    - Accredited by the NAVY
    - Hosts NAVY only applications and users

# CAC/PIV

- Access via DoD CAC (Common Access Card)
  - Network log-on using CAC access
  - Access Navy specific programs
- Access via VA PIV (Personal Identification Card)
  - Network log-on using PIV access
  - Access Navy specific programs
- Changes to Navy Applications to accept the PIV
  - Approved by the NAVY ODAA
  - Examples:  NMO, CeTARS, MEDBOLTT,  HMS, MRRS, DENCAS, VIALS, LSD, NMLC, and MTS/GRPHT

# Global Address List (GAL) Sharing

- Places NAVMED Contacts in the VA GAL and FHCC contacts into the NMED GAL
- Allows E-Mail addresses to be shared between the VA and Navy Medicine
  - Addresses are able to be viewed and accessed through the GAL
  - End-users access through Outlook
  - Enables more seamless collaboration
- Co-managed by the ESOC and VA Technical Staff
- Expected to be fully in place and operational in December 2010 (this date needs to be confirmed)

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# Questions